

# REPORT FOR: **CABINET**

---

<b>Date of Meeting:</b>	7 April 2011
<b>Subject:</b>	Council's Use of Performance Information – Review Report
<b>Key Decision:</b>	No
<b>Responsible Officer:</b>	Alex Dewsnap, Divisional Director Partnership Development and Performance
<b>Portfolio Holder:</b>	Councillor Graham Henson, Portfolio Holder for Performance, Customer Services and Corporate Services
<b>Exempt:</b>	No
<b>Decision subject to Call-in:</b>	Yes
<b>Enclosures:</b>	Appendix 1 – Officer responses to review recommendations  Reference from Overview and Scrutiny Committee – 22 February 2011  Council's Use of Performance Information – Report from the Scrutiny Review – phase 1 - Due to the size of this document, it has been circulated to Cabinet Members only. The document has been published with this agenda and can be viewed on the website.

## **Section 1 – Summary and Recommendations**

This report presents the Scrutiny review findings (phase 1) and officer responses for Cabinet's consideration.

**Recommendations:**

Cabinet is requested to:

- i) receive the report and recommendations of the scrutiny review;
- ii) endorse the responses recommended by officers;
- iii) agree that progress on all recommendations being approved is monitored through Improvement Boards.

**Reason: (For recommendation)**

To provide an appropriate response to the Scrutiny recommendations and to provide for a more effective local performance framework.

## **Section 2 – Report**

### **Introductory paragraph**

The scrutiny review has looked at the measures the Council is using – and is proposing to use in the future – to monitor its own performance, following the abolition of Comprehensive Area Assessment and the phasing out of National Indicators. It has run in parallel with an officer review of performance measures, also aimed at equipping the Council with a set of measures around its own business that reflect an increased emphasis on local needs and priorities rather than national requirements.

The full review report sets out the background and the review group's approach and thinking in detail. Appendix 1 sets out the recommendations and officer responses.

Revised draft Directorate scorecards, taking into account these recommendations, will be submitted to Quarter 4 Improvement Boards and the Corporate Scorecard will be formally agreed by the end of April.

### **Options considered**

None.

### **Financial Implications**

This report has no specific financial implications.

## Performance Issues

The subject matter of the scrutiny review and this report is performance. The recommendations are designed to enable better performance management and hence performance of services.

## Environmental Impact

This report has no environmental impact.

## Risk Management Implications

Risk included on Directorate risk register? No  
Separate risk register in place? No

This report has no specific risk management implications.

## Equalities implications

Was an Equality Impact Assessment carried out? No

This report has no direct equalities implications. Performance indicators that are used to measure any differential impact of Council services and equalities issues within the workforce are being maintained. Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

## Corporate Priorities

There is no direct effect but the revised set of performance measures will help the Council to measure the achievement of all its Corporate Priorities.

## Section 3 - Statutory Officer Clearance

Name:	Jennifer Hydari	<input checked="" type="checkbox"/>	on behalf of the Chief Financial Officer
Date:	17 March 2011		
Name:	Matthew Adams	<input checked="" type="checkbox"/>	on behalf of the Monitoring Officer
Date:	25 March 2011		

## Section 4 – Performance Officer Clearance

Name: Martin Randall



on behalf of the  
Divisional Director  
Partnership,  
Development and  
Performance

Date: 25 March 2010

## Section 5 – Environmental Impact Officer Clearance

Name: Andrew Baker



on behalf of the  
Divisional Director  
(Environmental  
Services)

Date: 17 March 2011

## Section 6 - Contact Details and Background Papers

**Contact:** Martin Randall, Senior Performance Officer, 020 8424 1815

### Background Papers:

Report of Scrutiny review (enclosure)

**Call-In Waived by the  
Chairman of Overview  
and Scrutiny  
Committee**

**NOT APPLICABLE**

*[Call-In applies]*